



ORGANISATIONAL PERFORMANCE AND IMPROVEMENT

2019/20 saw the introduction of a new organisational planning and reporting timeline that will be further embedded within business operations in 2020/21. The objectives of the organisational planning process are:

- Transparency - to ensure participation and transparency in financial allocations
- Forecasting - facilitate forecasting of finances, resources and supporting programs
- Clear processes - implement clear processes that support organisational performance and improvement
- Governance - implement governance processes to provide staff, Board and investors with confidence in our ability to meet NCOS
- Risk-based decision-making - provide a governance system which considers organisational risks and opportunities collectively and keeps accurate records of decision-making to support this; and,
- Strategic alignment - Ensure clear alignment is demonstrated between organisational outputs, regional and state strategies.



Stakeholders engaged in delivery

Central West Local Land Services Management team and staff, other LLS regions



Regional priorities addressed

Economics: capacity to recover and/or manage change



Funding source

Recurrent

Core to the organisational planning timeline is a framework that includes four business phases;

1. Budget preparation: This process includes a review of previous year performance and development of an operational and delivery budget for the next year that is collaboratively reviewed, debated and approved by the Leadership Team

2. Identification of regional priorities: The regional prioritisation process provides an opportunity for all levels of the organisation to identify risks to the region and contribute to the development of projects that will address them in the next 3-5 years

3. Annual Business Plan development: The annual business planning process incorporates the process of forecasting the coming years performance in the Central West Business Plan 2020/21 Reporting Framework. The Business Plan also details the breadth of services offered by the business and their focus for the 12 month period

4. Project planning: The project planning phase includes a planning framework template for developing projects against an agreed process to ensure all contingencies have been considered and projects align with investor requirements and Local Land Services plans.

The organisational planning process aims to further foster cross-organisational planning and delivery, increase transparency in decision making, streamline reporting mechanisms and encourage longer term planning where possible. The Planning & Engagement team are continually contributing to both regional and state level projects to improve their capacity to deliver improved outcomes for the Central West region.

Central West staff continue to participate in state-wide initiatives to improve performance efficiency and effectiveness. In 2020/21 this approach will include local strategic planning guidelines, state-wide reporting frameworks and modelling of digital engagement tools for consultation on strategic priorities.