








# Flood support services – individual or household

| Disaster Recovery Payment   | Disaster Relief Grant   | Disaster Recovery Allowance   | Stamp duty relief   | Housing support  | Food, water and essential items  | Clean-up assistance   | Mental Health Support  |
|---|---|---|---|--|--|---|--|
| <ul style="list-style-type: none"> <li>• \$1,000 eligible adult.</li> <li>• \$400 eligible child.</li> <li>• Home seriously damaged / destroyed / or person seriously injured.</li> <li>• Lismore, Richmond Valley and Clarence Valley receive an additional two disaster weekly payments.</li> </ul> | <ul style="list-style-type: none"> <li>• Low-income earners with limited financial resources.</li> <li>• If home or essential household contents were damaged / destroyed.</li> </ul> | <ul style="list-style-type: none"> <li>• Up to 13 weeks income assistance.</li> </ul> | <ul style="list-style-type: none"> <li>• On the replacement of privately owned, insured motor vehicles that have been written off.</li> </ul> | <ul style="list-style-type: none"> <li>• <b>28-days</b> emergency accommodation in the closest motel or hotel for those with no other means.</li> <li>• 16-week rental support.</li> <li>• Temporary housing pods.</li> <li>• Mobile motor homes.</li> <li>• Temporary accommodation in recreation clubs.</li> <li>• Red Cross housing brokerage service.</li> </ul> | <ul style="list-style-type: none"> <li>• Available at evacuation centres or customers can contact Service NSW.</li> <li>• This assistance is for people isolated by flood waters.</li> </ul> | <ul style="list-style-type: none"> <li>• Help to remove damaged household contents and other debris by a dedicated clean-up taskforce.</li> </ul> | <ul style="list-style-type: none"> <li>• <b>Additional workforce for Primary Health Networks.</b></li> <li>• <b>Grants for NGO's to fund trauma-based programs.</b></li> <li>• <b>Headspace and Lifeline working with communities.</b></li> <li>• <b>10 Local Recovery Coordinators.</b></li> <li>• <b>Four pop-up Safe Havens.</b></li> </ul> |

Note: Eligibility criteria apply. Programs are funded by NSW Government, Commonwealth Government or jointly funded by both governments. For the latest recovery centre and evacuation centre locations please see [nsw.gov.au/floods](http://nsw.gov.au/floods). Text in blue is new since last issue of this document.

# Flood support services – by sector

|  |   |  |  |   |
|--|---|--|--|---|
|  <p><b>Small business</b></p>              | <p><b>Concessional Interest Rate loans:</b></p> <ul style="list-style-type: none"> <li>• Up to \$130,000.</li> <li>• To help business continuity, and to replace and repair damage not covered by insurance.</li> </ul>   | <p><b>Stamp duty relief:</b></p> <p>For the replacement of insured, commercial motor vehicles that have been written off.</p>                                    | <p><b>Disaster Recovery Allowance:</b></p> <ul style="list-style-type: none"> <li>• Up to 13 weeks income assistance.</li> </ul>   | <p><b>Disaster Recovery Grants for Small Business:</b></p> <ul style="list-style-type: none"> <li>• Up to \$50,000.</li> </ul>    |
|  <p><b>Primary producers</b></p>           | <p><b>Concessional Interest Rate loans:</b></p> <ul style="list-style-type: none"> <li>• Up to \$130,000.</li> <li>• To help business continuity, and to replace and repair damage not covered by insurance.</li> </ul>   | <p><b>Stamp duty relief:</b></p> <p>For the replacement of insured, commercial motor vehicles that have been written off.</p>                                    | <p><b>Natural Disaster Transport Subsidy:</b></p> <ul style="list-style-type: none"> <li>• Up to \$15,000.</li> <li>• Cover costs of transporting fodder / water, stock to sale or slaughter, or stock to / from agistment.</li> </ul> | <p><b>Disaster Recovery Grants for Primary Producers:</b></p> <ul style="list-style-type: none"> <li>• Up to \$75,000.</li> </ul> |
|  <p><b>Non-profit organisations</b></p>    | <p><b>Concessional Interest Rate loans:</b></p> <ul style="list-style-type: none"> <li>• Up to \$25,000.</li> <li>• To restore essential facilities and support temporary storage or leasing of alternate premises.</li> </ul>                                      | <p><b>Disaster Recovery Grants for not-for-profits:</b></p> <ul style="list-style-type: none"> <li>• Up to \$50,000.</li> </ul>                                  |  |   |
|  <p><b>Sport and recreation clubs</b></p> | <p><b>Concessional Interest Rate loans:</b></p> <ul style="list-style-type: none"> <li>• Up to \$10,000.</li> <li>• To help with clean-up, removal of debris, or restoring essential facilities, equipment or other assets.</li> </ul>                              | <p><b>\$2,000 grant:</b></p> <p>To help with clean-up, removal of debris, or restoring essential facilities, equipment or other assets.</p>                      |  |   |
|  <p><b>Councils</b></p>                  | <p><b>Exemption from the Waste Levy for waste arising from a natural disaster:</b></p> <p>Regulated area only – Sydney metropolitan area and the Illawarra, Hunter, Central Coast, North Coast regions, and Blue Mountains, Wingecarribee and Wollondilly LGAs.</p> | <p><b>Essential Public Asset repairs and restoration:</b></p> <p>Support to councils to undertake emergency works, immediate restoration and reconstruction.</p> | <p><b>\$1 million grants:</b></p> <p>Support councils with costs of cleaning up and restoring damaged essential public assets.</p>   |   |

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