

NORTH WEST | July 2021 - June 2026

Enabling land managers of the North West region to achieve healthy landscapes with resilient communities and industries, through communication, engagement, collaboration and constantly working to improve the effectiveness of our services and programs.



Our programs and partnerships **grow** primary industries productivity and healthy environments



Our services and partnerships play a vital role in helping to **protect** against pests, diseases and environmental threats



We connect with our community and **connect** our customers with the best services, advice and networks



We play a vital role in helping primary industries prepare for natural disasters and are on the ground to respond and **support** when they occur

LANDSCAPE MANAGEMENT

Natural resources management, travelling stock reserves (TSR) and native vegetation to deliver projects and advice for conservation and restoration of our natural resources.

STRATEGIES

- Grow the capacity of land managers to achieve healthy resilient landscapes
- Improve the condition and provide equitable access to TSRs
- Support landholders by provision of information and advice on land clearing regulations

PRIORITY PROGRAMS

- Improving practices to promote positive condition trends for land and soil condition
- Improving condition of Brigalow woodlands, Regent honeyeater habitat and Ramsar wetlands
- Monitoring TSRs condition and implementing online customer portal.
- Assessment and decision support of native vegetation opportunities for landholders

MEASURES OF SUCCESS

- ✓ Landholder practice change to improve ground cover and natural farm assets
- ✓ Area (ha) of TSRs actively managed, improve the condition of, and provide equitable access to TSRs
- ✓ Provision of information and advice to landholders on land clearing
- ✓ Assessment of clearing proposals, certificates and notifications

BIOSECURITY

Planning, education, surveillance and response to biosecurity, invasive species threats and animal welfare comprising plant pests/diseases, exotic livestock diseases, high priority weeds and pest animals.

STRATEGIES

- Protect the region from biosecurity threats by coordinated regional response
- Improve capacity to prevent, eliminate and contain biosecurity issues and risks
- Promote landholder understanding of biosecurity compliance and reporting responsibilities

PRIORITY PROGRAMS

- Notifiable or exotic disease such as anthrax, footrot
- High priority weeds -Hudson Pear, Harrisia Cactus, Parthenium and Alligator Weed
- On ground and aerial pest control programs for wild dog, deer, pigs, rabbits and foxes
- Education and awareness programs to community groups and industry

MEASURES OF SUCCESS

- ✓ Number of animal and plant disease investigations
- ✓ Area of weed management (ha)
- ✓ Area of pest control (ha)
- ✓ Number of training events, including number of participants

EMERGENCY MANAGEMENT

Preventing, preparing, responding and recovery of emergencies, natural disasters and biosecurity responses by assisting on the ground to reduce stock losses and improve animal welfare.

STRATEGIES

- Improve community capacity by providing resources and education for protecting and preparing animals for an emergency
- Improve North West Local Land Services capabilities and capacity to provide greater support in times of emergency

PRIORITY PROGRAMS

- Prevention: eliminate or reduce the level of risk or severity
- Preparation: enhance capacity of agencies and communities
- Response: ensure the immediate consequences are minimised
- Recovery: support individuals and communities in reconstruction and restoration

MEASURES OF SUCCESS

- ✓ Number of emergency management preparatory exercises
- ✓ Number of emergency management events
- ✓ Number of staff trained in a response role
- ✓ Number of awareness raising and training events

PRIMARY PRODUCTION

Delivering extension, advice and access to best practice information and supporting technology. Work with primary producers and industry to grow productive, profitable and sustainable agriculture.

STRATEGIES

- Grow the value of agricultural industries in the region
- Protect the region by increasing agriculture resilience and awareness of future risks
- Connect customers with proven extension information and tailored advice

PRIORITY PROGRAMS

- Drought preparation/recovery and changing climate risk
- Providing best advice to maximise whole farm profitability by managing natural resources and enterprises
- Validating emerging agricultural technology
- Extension of research and development to achieve industry practice change

MEASURES OF SUCCESS

- ✓ Area (ha) managed for improved agricultural production and land managed for improved soil condition
- ✓ Industry partnerships
- ✓ Landholder advice consultations
- ✓ Number of awareness raising/training events

ENABLING

Business operations support our teams delivering services to customers and stakeholders. These functions include customer service, finance, Aboriginal communities, strategic services, communication and engagement, senior management and Board.

STRATEGIES

- Connecting our customers to the right people and information within North West Local Land Services
- Grow our engagement with stakeholders to support digital transformation
- Support all North West Local Land Services staff so that we can deliver the best possible service to our customers

MEASURES OF SUCCESS

- ✓ Number of projects undertaken to protect Aboriginal cultural heritage or traditional ecological knowledge
- ✓ Landholders engaged by increasing following/engagement on social media, and subscribers to newsletter

PRIORITY PROGRAMS

- Aboriginal Engagement Plan
- Communications and Engagement Plan
- Business Improvement Initiatives - making it easier for our customers to do business with us and staff are supported to do their jobs efficiently
- People and Culture Strategy, including work, health and safety

- ✓ Customer and stakeholder satisfaction
- ✓ Staff engagement is maintained at or above 75 per cent