

SOUTH EAST | July 2021 - June 2026

Resilient communities and healthy productive landscapes



Our programs and partnerships **grow** primary industries productivity and healthy environments

Our services and partnerships play a vital role in helping to **protect** against pests, diseases and environmental threats

We connect with our community and **connect** our customers with the best services, advice and networks

We play a vital role in helping primary industries prepare for natural disasters and are on the ground to respond and **support** when they occur

LANDSCAPE MANAGEMENT

Management of natural resources, travelling stock reserves (TSR) and native vegetation to deliver projects and advice for conservation and restoration of our natural resources.

STRATEGIES

- South East Catchment Action Plan 2013-2023
- South East Annual TSR Business Plan
- Travelling Stock Reserves Statewide Plan of Management

PRIORITY PROGRAMS

- South East Local Land Services is the service provider and funding partner of choice
- Utilise strategic and integrated catchment and landscape planning and management to maintain ecosystem function
- Empower landholders to be prepared and resilient to climate variability
- Ensure TSRs are funded and functional
- Improve provision of support and advice to stakeholders for land and vegetation management

MEASURES OF SUCCESS

- ✓ Business is scalable and adaptable to enable delivery of core services
- ✓ Integrated and collaborative catchment and landscape planning and management has been used to support ecosystem function
- ✓ Resources are available to allow landholders to make informed decisions
- ✓ TSR network is fit for purpose and aligns with the State TSR Plan of Management
- ✓ Customers and stakeholders have been provided with quality land and vegetation management services and advice

BIOSECURITY

Supporting the community and industry to fulfil their responsibilities to manage pests, weeds and diseases under Australian and NSW biosecurity legislation and achieve environmental and economic benefits.

STRATEGIES

- South East Regional Strategic Pest Animal Plan 2018-2023
- NSW Animal Biosecurity and Welfare Strategic Plan 2019-2023
- South East Regional Strategic Weed Management Plan 2017-2022

PRIORITY PROGRAMS

- To be the regional leader in active community participation, awareness, surveillance and communication
- Development of staff capability to support customers to manage their biosecurity and fulfil their regulatory obligations
- Forge new and foster existing partnerships with other government agencies, industry bodies and research organisations

MEASURES OF SUCCESS

- ✓ Development of relationships has led to nil tenure approach to managing biosecurity in the South East
- ✓ Organisational capacity is appropriate to manage biosecurity risks across the South East
- ✓ New and existing partnerships are effective

EMERGENCY MANAGEMENT

Provide the skills, training and resources required to support and enable customers, land managers and the community to prevent, prepare, respond and recover from natural disaster and biosecurity emergencies.

STRATEGIES

- NSW emergency plans (state, regional and local) and sub plans, Animal and Agricultural Services Functional Area Supporting Plan
- National Strategy for Disaster Resilience

PRIORITY PROGRAMS

- Continually identify the South East region's unique risks in preparing, preventing, responding and recovering from emergencies
- Enhance communication and engagement with customers and stakeholders to help them prevent and prepare for emergencies and to respond and recover when they do occur
- Development of emergency management capability through training and resource provision

MEASURES OF SUCCESS

- ✓ The South East Emergency Management Plan is in place and actionable
- ✓ Tailored and targeted communication systems appropriate to our role are in place to support our customers and stakeholders so that they can effectively prepare, prevent, respond and recover from emergencies
- ✓ Business and staff capability is prepared and equipped to deal with emergency situations as they arise

PRIMARY PRODUCTION

Assist primary producers and regional communities within the South East to be productive, profitable, sustainable and resilient.

STRATEGIES

- Agriculture Industry Action Plan
- Australian Government Drought Plan
- Response, Resilience and Preparedness Plan
- Regional Ag Strategy
- National Soil Strategy

PRIORITY PROGRAMS

- Support and empower landholders to improve farm ecosystem function
- Support and empower landholders to plan and prepare for productivity risk and build resilience to climate and seasonal variability
- To be recognised as the provider of quality and objective information and advice to support landholders in achieving their goals

MEASURES OF SUCCESS

- ✓ Evidence of collaboration with landholders
- ✓ Land managers are acting on Local Land Services and partner's advice

ENABLING

Business operations supports our teams delivering services to customers and stakeholders.

These functions include customer service, finance, Aboriginal communities, strategic services, communication and engagement, senior management and Board.

STRATEGIES

1. Local Land Services State Strategic Plan
2. South East local plans
3. Annual budget
4. Stakeholder Engagement Plan
5. Aboriginal Engagement Plan
6. Communications Strategy
7. Work Health and Safety Plans
8. Statewide Natural Resource Management Framework
9. Local Strategic Plan Integrated Strategy

MEASURES OF SUCCESS

- ✓ There has been active two-way engagement between South East Local Land Services and key groups
- ✓ South East Local Land Services achieves its strategic plan, including staff wellbeing and satisfaction

PRIORITY PROGRAMS

- Increase engagement with and collaboration between the South East Local Land Services and the Aboriginal community, small landholders, governments, industry and land managers, and community groups
- Responsible governance and business planning systems that deliver effective integration of strategy, operation and funding

- ✓ Digital and communication platforms deliver communication objectives
- ✓ Provide digital and interpersonal platforms for effective two-way communication
- ✓ Provide an environment where our staff are safe, can develop professionally and are valued